



Medical Group
Management
Association

MGMA

Maine
A State Affiliate

The Maine Medical Group Management Association
is Pleased to Present:

Improving System Performance in the Office Practice

Presented By:
Medical Mutual

**Also Available Via WebEx
From Your Office!**

Half Day Educational Session

Date: Wednesday, March 23, 2011

Location: Maine Medical Association, 30 Association Drive, Manchester, Maine

Time: 8:30 AM to 12:00 PM

Medical Mutual

Medical Mutual supports educational initiatives that help practitioners learn valuable skills and strategies related to both practice and risk management. As a member of numerous specialty-specific and general medical associations in Maine, New Hampshire and Vermont, Medical Mutual has provided financial support for a variety of association-sponsored educational programs related to challenges in the practice environment.

In addition to ongoing, topic-specific educational risk management presentations provided to hospital and practice staff of member-insureds, Medical Mutual also provides a number of Continuing Medical Education (CME) courses related to risk management, each offering certified CME credits.

Improving System Performance in the Office Practice

Topics to be covered at this session are:

Test Tracking and Appointment Management Systems ♦ Risk Management: Order from Chaos ♦ Claims Review
Liability and the EMR ♦ Risk Management: Where is the risk? ♦ Claims Review ♦ Hot Topics in Risk Management

Seminar Schedule:

- ♦ Registration and continental breakfast is from 8:30 to 9:00 AM.
- ♦ Live session and WebEx will begin promptly at 9:00 AM.
- ♦ Session will conclude at 12:00 PM.

Registration Information:

- ♦ The cost to attend the live session at the MMA headquarters is **\$15 for MEMGMA** and **\$30 for all non-members. WebEx from your office is \$25 for members and \$45 for non-members.**
- ♦ If you have questions concerning this seminar, or for late registration, please contact Karen Wheeler at (207) 873-6173 or by E-mail: kwheeler@mmimvw.com
- ♦ Please print and complete the registration form on the next page and send to the address specified.

Directions to the Maine Medical Association Headquarters:

From the Maine Turnpike, take the Augusta/Winthrop Exit ♦ Bear right toward Winthrop/Manchester ♦ Go right onto Western Ave, through 3 sets of lights
♦ Proceed up a hill, then down, past a blinking light and a Mini-Mall ♦ Take a hard right onto Pelton Hill Road ♦ Take an immediate left onto Association Drive ♦ Take the second left into the MMA parking lot.

A Special Thank You to Our Corporate Vendors:

Advanced Collection Services
American Fidelity Assurance Co.
Medical Pay Solutions
Pfizer Inc.
General Linen Service Co.

Kilbride & Harris Insurance, LLC
MD-IT Transcription Services
Medical Mutual Ins. Co. of Maine
MorrisSwitzer~Enviroments for Health
GlaxoSmithKline

Network Systems, Inc
RI Transcription Solutions
The Echo Group
Glacial Multimedia



Educational Session - Registration Form

Improving System Performance in the Office Practice - Medical Mutual

Date: Wednesday, March 23, 2011
Location: Maine Medical Association
Time: 8:30 AM to 12:00 PM

Directions to the Maine Medical Association Headquarters:

From the Maine Turnpike, take the Augusta/Winthrop Exit ♦ Bear right toward Winthrop/Manchester ♦ Go right onto Western Ave, through 3 sets of lights ♦ Proceed up a hill, then down, past a blinking light and a Mini-Mall ♦ Take a hard right onto Pelton Hill Road ♦ Take an immediate left onto Association Drive ♦ Take the second left into the MMA parking lot.

Attendees:

_____	_____	_____
Name	Title	E-Mail
_____	_____	_____
Name	Title	E-Mail
_____	_____	_____
Name	Title	E-Mail

- MEMGMA Member
- MEMGMA Member Staff
- Non-Member
- MEMGMA Member
- MEMGMA Member Staff
- Non-Member
- MEMGMA Member
- MEMGMA Member Staff
- Non-Member

*For MEMGMA member staff, please enter MEMGMA Member Name: _____

*Please copy form for additional attendees.

Practice: _____

Address: _____

Phone: _____

Total Enclosed:

Total MEMGMA Members (\$15 each) _____

Webinar (\$25 member) _____

Total MEMGMA Non-Members (\$30 each) _____

Webinar (\$45 non-member) _____

Total Enclosed: _____

Please send this form with payment to:

Please make checks payable to: MEMGMA

Pam Beaulé
 St. Mary's Health System
 P.O. Box 7291
 Campus Drive
 Lewiston, ME 04243-79291

For Questions Contact:

Karen Wheeler
 Phone: (207) 873-6173
 E-mail: kwheeler@mmimvw.com

We do not offer refunds for cancellations, but substitutions for this event are allowed.

A Special Thank You to Our Corporate Vendors:

Advanced Collection Services
 American Fidelity Assurance Co
 Healthcare Marketing
 Medical Pay Solutions
 General Linen Service Co

Kilbride & Harris Insurance, LLC
 MD-IT Transcription Services
 Medical Mutual Ins. Co. of Maine
 MorrisSwitzer~Enviroments for Health
 GlaxoSmithKline

Network Systems, Inc
 RI Transcription Solutions
 The Echo Group
 Glacial Multimedia